

Refund Policy

You will absolutely love our products and services.

However, you're fully protected by a 100% money-back return policy on select products from Elite Marketing Pro.

There will be no refunds or credits for setup fees, partial months of service, upgrade/downgrade refunds, or refunds for months unused with an open account. No exceptions.

Here's how it works...

Elite Marketing Pro

If you are dissatisfied at any time during the first 10 days of purchasing any of our Elite Marketing Products, including Elite Marketing Pro, Elite Marketing Pro Trial, or Elite Marketing Pro Annual, simply submit a refund request to <http://elitemarketingpro.com/support> and select "Refund an Order" from the drop down box located on the page. Please also delete all digital video, audio, and text files you obtained from us, and ask for a full refund. You will get your money back. That's a firm promise and commitment.

Elite Marketing Pro VIP

The Elite Marketing Pro VIP Program comes with a conditional 12 month money-back guarantee. Because of the nature of this program, Elite Marketing Pro will be providing a high level of service and coaching to our members, which comes at a cost to us. Thus we fully expect our members to commit to fulfilling the minimum requirements to demonstrate that an effort was made in order to fully utilize the resources, training and coaching provided to qualify for a refund.

Due to the fact that the student is receiving Elite Marketing Pro's entire library of products up front, the student agrees there are NO REFUNDS. However, Elite Marketing Pro LLC at its discretion will offer the student a CONDITIONAL 12-month refund opportunity, as described below. Because of the nature of the VIP Program, Elite Marketing Pro LLC will be providing a high level of service, it's training library and coaching to the student, which comes at a cost to Elite Marketing Pro, LLC. Thus it is expected that the student fully commit to fulfilling the minimum requirements to demonstrate that an effort was made in order to fully utilize the resources, training and coaching provided by Elite Marketing Pro, LLC to qualify for a refund. If any sales are made by the student, using our tools & systems during VIP membership, student will not be eligible to apply for conditional refund.

The following actions must be completed by the student for consideration of a pro-rated refund within 12 months of purchase, to be given at Elite Marketing Pro LLC's discretion:

1. Must be an active VIP member for a minimum of 90 days;
2. Watch all of the Ignition Coaching modules (12) and complete all assignments assigned by coach and required for graduation;
3. Attend a minimum of three (3) calls with a VIP coach within the first 60 days of enrolling in the VIP program;
4. Attend a minimum of six (6) VIP traffic review webinars;
5. Setup, launch and run an Elite Marketing Pro ad campaign (per our instructions) with a minimum ad spend of \$300 over at least 30 days;
6. Submit a minimum of three (3) ad campaigns on the VIP traffic review webinar as described in the following paragraph:

Details of ad campaign needed for conditional refund offer include screenshots of ALL campaign ads and screenshots of the student's respective metrics, including total ad spend, total link clicks, cost per click (cpc – link), click-thru-rate (ctr – link), relevancy score, landing page URL for each ad campaign and any other data requested by Elite Marketing Pro, LLC.

If the ad data provided by the student, demonstrates that the student did NOT get results in the form of website visitors, leads or new customers after completing these actions during this period of time, a pro-rated refund of the VIP purchase may be granted to the student, if the student is still within the 12 month conditional refund period.

The student, however, may choose to discontinue the monthly payments, without meeting the above listed actions, and if or she does so, agrees that no refunds will be granted for any prior payments from the date of cancellation, forfeits any or from those payments towards any Elite Marketing Pro, LLC products and memberships and forfeits access to the deliverables described in this document, which are included in the Elite Marketing Pro VIP membership. Failure to make agreed upon payments within 7-days of due date, for whatever reason, will also result in cancellation.

Elite Marketing Pro Acceleration Coaching and Mentorship Program

No refunds on the Elite Marketing Pro Acceleration Coaching and Mentorship Program will be granted. All sales are final.

Elite Marketing Pro Elevation Mentorship Program

No refunds on the Elite Marketing Pro Elevation Mentorship Program will be granted. All sales are final.

No Excuses Summit Tickets

If you attend the event and by the 2nd day, before 4pm PST, and you are not completely satisfied with the event, simply let the people at our registration table know and we'll refund your ticket purchase on the spot.

You MUST be present at the event location at registration table to request a refund before 4pm PST. No questions asked! No refunds request will be granted prior to the event.

If a schedule of conflict has occurred and you will not be able to attend the event, you can exchange your ticket purchase for any products / courses available within the No Excuses Summit brand and Elite Marketing Pro brand. Such courses may consist of the No Excuses Summit Live Streaming from Home (if available), pre-order of the No Excuses Summit Recordings, and many other courses. Please contact our support team to see all available courses and products.

No Excuses Summit Refundable Deposit

As a VIP or Fast-Track member, your purchase of a "Refundable Deposit" for the No Excuses Summit event, requires you to attend the event in person. A check or electronic refund may be issued at the event and take up to 7-10 days to receive the refund. If you are unable to attend, you forfeit your deposit. You must request a refund by the end of the event. Refund requests after the event is over will not be granted. You may also apply your deposit toward The No Excuses Summit Recordings or No Excuses Platinum Passes.

No Excuses Summit Platinum Tickets

Due to hard cost, no refunds will be given on 'Platinum Passes'. No exceptions.

However, credit may be transferred towards the purchase of No Excuses Summit Recordings and other products or events sold by No Excuses Summit brand.

No Excuses Summit Event Recordings

You have 30 days (upon receiving access to the recordings) to decide if the recordings are for you. If you decide that the recordings are not for you within those 30 days, please visit our support team:

elitemarketingpro.com/support

In the subject of the email, put "Refund request for [[your name]]". We will then issue a full refund assuming the email was sent within the 30 day limit.

Refunds policy does not apply if you received this product as part of a exchange request from another course and or product.

No Excuses Summit Live Stream

No refunds on the Live Streaming.

No Excuses Summit Workshop

Requests for Refunds Must Be Made 2 weeks prior to the workshop date. No Refunds Will Not Be Granted After this dead for partial or full payments.

No Excuses Summit Sponsorship Packages

No refunds on the No Excuses Sponsorship Packages will be granted. All sales final.

All Other Products

If for some reason you are dissatisfied within 30 days of purchasing any of our products other than Elite Marketing Pro, simply submit a refund request to <http://elitemarketingpro.com/support> and select "Refund an Order" from the drop down box located on the page, delete all digital video, audio, and text files you obtained from us, and ask for a refund of the purchase price you have paid in the last 30 days.

In order to obtain a full or partial refund under this policy, physical products should be shipped at your expense to the address listed below, must include your purchase information (such as a copy of your receipt) so that we can make a refund, and the products should be in merchantable condition (i.e. we could resell them because they're in good condition). Returned physical products are subject to a re-stocking fee equivalent to 10 percent of the purchase price.

Trial Offers

In some cases, you may agree to a trial of one of our products. A valid credit card is required to start the trial. At the time of activation of the trial, your card will be charged for the amount of the trial.

At the end of the trial, you agree and will be billed for the full purchase price. You are under no obligation and can cancel at any time during the trial period and your card will never be billed.

If you are dissatisfied at any time during the trial offer period of any of our products, simply submit a refund request to <http://elitemarketingpro.com/support> and select "Refund an Order" from the drop down box located on the page. Please also delete all digital video, audio, and text files you obtained from us, and ask for a full refund. You will get your money back. That's a firm promise and commitment.

Elite Marketing Pro, LLC has the right to change the refund policy at any time, but it will be reflected on future orders, not past orders.

Guarantee starts from the purchase date. Refund requests or products returned after the refund policy has expired are not subject to a refund and a refund will not be issued.

Physical products returned after the policy has expired will be shipped back to the customer.

Contacting Us

Submit a refund request to <http://elitemarketingpro.com/support> and select "Refund an Order" from the drop down box located on the page.

Send your written refund requests by first class postal mail to:

Elite Marketing Pro, LLC
Attn: Refunds Department
274 E Eau Gallie Blvd
STE 375
Indian Harbour Beach, Florida 32937
United States

Upon a refund being processed, please allow 1 to 3 business days for the transaction to post to your account. Transaction times depend on the policies of your bank or credit card companies. Refunds requested after 90 days or in cases of changed or expired credit cards may be subject to alternative means of repayment.

In the case of monthly products (e.g., monthly newsletters), you have 30 days to try the product. You are under no obligation and can cancel at any time by contacting support and requesting us to cancel your subscription. Monthly products are not backed by a money-back guarantee.

Upon cancellation your card will never be billed again.

To serve you and others better in the future, we request (but do not require) that you tell us why you want a refund. We want satisfied customers.

Please remember that asking for a refund but continuing to use products purchased from us is the same thing as stealing and may also violate applicable intellectual property rights law.

This refund policy was last updated on May 7, 2018.

Get Notifications

274 E Eau Gallie Blvd Ste 375
Indian Harbour Beach, FL 32937
☎ (877) 401-3422



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